

Customer Service Specialist

Location: Regina, SK

At Univar, we believe our culture is second to none. Imagine the stability of a multi-national corporation, with the comradery of a start-up. We foster a friendly, welcoming, high-performance environment where every idea and initiative is given the respect and attention it deserves. Our team is successful due to our mix of diverse backgrounds, education, experience and careers.

We're proud to offer our employees:

- Competitive salaries
- Comprehensive Medical/dental benefits
- Industry leading pension plan
- Bonus opportunities
- Paid training and development programs at every level
- Global career advancement and mentoring opportunities
- Education allowance

About the position

Maintain and improve customer service by adhering to established policies and procedures. Responsible for ensuring the fulfillment of all customer requests and requirements.

What you'll do

- Creates and maintains strong customer relationships.
- Coordinates daily outbound logistics of trucks and operational team to fulfill customer orders.
- Prepares required shipping documentation.
- Communicate with clients and carriers.
- Data entry and minor accounting functions to support customer orders.
- Manages all warehouse inventory forecasting and stocking through customer demand.
- Aids Territory Managers with inside sales support.
- Assists in warehouse operations when needed.

What we would like from you

- A person with strong organizational ability is detail oriented, with the ability to handle a fast-paced work environment.
- Has a good understanding of the agriculture industry and/or a background in agriculture.
- Comprises excellent verbal and written communications skills.
- Ability to solve problems efficiently and remain calm under pressure.
- Self-motivated and driven to work in a team environment.
- Outgoing personality; high energy; flexible.
- Great attitude and desire to work hard while having fun.
- This is an exciting opportunity for well-organized self-starters with excellent interpersonal skills who enjoy a dynamic, fast-paced environment.



What do we do?

Univar is a leading global chemical distributor of industrial and specialty chemicals, food ingredients and related products and services. Our wide Canadian distribution network, with locations coast-to-coast, helps guarantee fast, reliable service to Univar's customers. Across North America, Europe, the Asia-Pacific region, and Latin America, our nearly 9,000 employees serve over 100,000 customers, representing nearly every major industry and a highly diverse set of end markets.

Univar Agriculture is a distributor of chemistry and related innovative products and services in Canada. For over 50 years, we have been a fixture in Canada's agricultural market place. We proudly partner with independent agricultural retailers, providing the products, expertise and support for them to succeed in a highly competitive environment.

Safety is our top priority, the foundation for all aspects of our global business operations. Safe transport and storage of products, safe operational practices and safe working conditions enable us to protect our employees, customers, suppliers and the environment.

To read more about our successes and what we do, please visit: www.univar.com

Sounds awesome? Here's how you apply:

Please send your resume and cover letter in Word or PDF format to UnivarCAAGJobs@univar.com. Indicate the job title in the subject line of your email. Please note; all candidates are subject to background and reference checks. Although we appreciate all applications, only those selected for an interview will be contacted. Thank you for your interest in Univar.

