

Customer Service Specialist

Location: Mississauga, Ontario

At Univar Solutions, we believe our culture is second to none. Imagine the stability of a multi-national corporation, with the comradery of a start-up. We foster a friendly, welcoming, high-performance environment where every idea and initiative is given the respect and attention it deserves. Our team is successful due to our mix of diverse backgrounds, education, experience and careers.

We're proud to offer our employees:

- Competitive salaries
- Comprehensive Medical/dental benefits
- Industry leading pension plan
- Bonus opportunities
- Paid training and development programs at every level
- Global career advancement and mentoring opportunities
- Education allowance

About the position

Maintain and improve customer service by adhering to established policies and procedures. Responsible for ensuring the fulfillment of all customer requests and requirements.

What you'll do

- Creates and maintains strong customer relationships.
- Coordinates daily outbound logistics with operational teams to fulfill customer orders.
- Communicate with clients and internal teams.
- Data entry and minor accounting functions to support customer orders.
- Manages warehouse inventory forecasting and stocking through customer demand.
- Aids Territory Managers with inside sales support.
- Assists with other project work as needed and when assigned by management.

What we would like from you

- A person with strong organizational ability and detail oriented, with the ability to handle a fast-paced work environment.
- Has an understanding of or willingness to learn about the pest and vegetation management industries.
- Comprises excellent verbal and written communications skills.
- Ability to solve problems efficiently and remain calm under pressure.
- Self-motivated and driven to work both alone and in a team environment, hours may vary.
- Outgoing personality; high energy; a great attitude and desire to work hard while having fun.
- University Degree or Diploma in Business or related field, or previous customer service experience.

What do we do?

Univar Solutions is a leading global chemical distributor of industrial and specialty chemicals, food ingredients and related products and services. Our wide Canadian distribution network, with locations coast-to-coast, helps guarantee fast, reliable service to Univar Solutions customers. Across North America, Europe, the Asia-Pacific region, and Latin America, our nearly 9,000 employees serve over 100,000 customers, representing nearly every major industry and a highly diverse set of end markets.

Univar Solutions | Environmental Sciences division is a distributor of chemistry and related innovative pest management products and services in Canada. We proudly partner with suppliers and many types of customers involved in professional pest management, providing the products, expertise and support for them to succeed in a highly competitive environment.

Safety is our top priority, the foundation for all aspects of our global business operations. Safe transport and storage of products, safe operational practices and safe working conditions enable us to protect our employees, customers, suppliers and the environment.

To read more about our successes and what we do, please visit: www.univarsolutions.com

Sounds awesome? Here's how you apply:

Please send your resume and cover letter in Word or PDF format to UnivarCAAGJobs@univar.com. Indicate the job title and location in the subject line of your email. Please note; all candidates are subject to background and reference checks. Although we appreciate all applications, only those selected for an interview will be contacted. Thank you for your interest in Univar Solutions.